

September 8, 2021

Dear Vanpool Participants:

This message is to inform you that we have made changes to the Metro Vanpool Recovery Plan. Effective today, Phase 1 as outlined below will be extended through October 31, 2021. If you have any questions, please contact us at vanpool@metro.net. Thank you.

Phase	Duration	Action
Phase 1 – Flexible Thresholds	August 1, 2020 – October 31, 2021	 Metro will only provide a subsidy to vanpools that operate, meaning the vehicle must be used for commuting purposes to and from work. "Parked" vans will no longer receive a Metro subsidy. Eligible vanpools must also meet the following minimum criteria to receive a full subsidy: Individual vanpools must operate a minimum of 6 days per month. Individual vanpools must have a minimum of 2 people on board.
Phase 2 – Flexible Thresholds	TBD	 Metro will continue to provide a full subsidy to vanpools that operate and meet the following minimum criteria: Individual vanpools must operate a minimum of 9 days per month. Individual vanpools must have a minimum of 3 people on board.
Phase 3 – Normal Operations Resume	TBD	 Metro will continue to provide a full subsidy to vanpools that operate in accordance to established program policy for normal operations and meet the following criteria: Individual vanpools must operate a minimum of 12 days per month. Individual vanpools must have a minimum of 4 people on board. Metro will provide prorated subsidies to vanpools on a case-by-case basis depending on operating days and termination end dates.